

## Tertio 7.1 Software

**Course Title:** Introduction to Content Connector

**Overview:** A hands-on course providing an introduction to the architecture and usage of Tertio Content Connector.

**Audience:** This course is valuable for individuals who:

- ◆ Are responsible for implementing interfaces with new upstream systems or network elements
- ◆ Are System Designers, Application Support personnel or Agent Developers

**Pre-requisites:** Participants should have:

- ◆ attended the Tertio Installation and IT Operations course
- ◆ a good working knowledge of:
  - ⇒ a programming or scripting language
  - ⇒ Tertio Service Activation
- ◆ familiarity with using a Windows environment
- ◆ a good general knowledge of voice networking technology

**Course Duration:** 2 days

**Training Location:** London office, England.

Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

**Course Hours:** 9:30 AM – 4:30 PM

**Maximum Class Size:** 8 Participants

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## Course Outline:

- ◆ **What is Content Connector?**
  - ⇒ An introduction to Content Connector's place in the Tertio range of applications and its capabilities
  - ⇒ An overview of the technologies used in Content Connector
- ◆ **Getting Started**
  - ⇒ An introduction to the TIBCO Administrator tool
  - ⇒ How to create JMS queues
  - ⇒ Configuring the Tertio core for Content Connector
- ◆ **Designer Basics**
  - ⇒ An introduction to the Designer tool
  - ⇒ How to create a project and an EPT Handler process
  - ⇒ How to run the process in the debugger
- ◆ **More Designer**
  - ⇒ Adding functionality and complexity to the EPT Handler
  - ⇒ Complex data formats
  - ⇒ How to call one process from another
  - ⇒ More Designer capabilities
  - ⇒ An in-depth look at selected protocols
- ◆ **Deployment**
  - ⇒ Deploying the locally-developed project to the server
- ◆ **Checkpoints and Recovery**
  - ⇒ Dealing with failures and recovery
- ◆ **Workshops**
  - ⇒ Each section of the course is supported by a number of task-oriented workshops.
  - ⇒ Each delegate will use his or her own Tertio system to enable hands-on creation, debugging and deployment of their provisioning system
  - ⇒ By the end of the course the delegate will have created their own fully-functional set of Content Connector processes, and will have the knowledge to use the wide range of available protocols for source and provisioning.