

Evident 5.2 Software

Course Title: Evident Network Operations

Overview: A course covering all aspects of using the Evident mediation system via the Graphical User Interface. You will learn how to process files; re-stream invalid files and records; use the powerful search tool to search binary files and housekeep the system.

Audience: This course is valuable for individuals who:

- ◆ use the Evident application on a day-to-day basis
- ◆ are Network Operations or IT Operations staff

Pre-requisites: Participants should have:

- ◆ a good general knowledge of:
 - ⇒ voice/data networking technology
- ◆ general computer operation skills using a Windows environment

Course Duration: 1 day

Training Location: London office, England. Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

Course Hours: 9:30 AM – 4:30 PM

Maximum Class Size: 8 Participants

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Course Outline:

- ◆ **System Overview**
 - ⇒ Understanding Evident
 - ⇒ About Tasks and Targets
 - ⇒ Introducing Batch Mediation
 - ⇒ Introducing Event Mediation
 - ⇒ About Evident Data Stores
 - ⇒ Understanding the role of components
 - ⇒ Understanding the role of tasks
- ◆ **Accessing Evident**
 - ⇒ Introducing the Graphical User Interface
 - ⇒ Controlling the UI Server
 - ⇒ Running a GUI session
 - ⇒ Starting and stopping Evident using GUI
 - ⇒ Logging onto and using the Command Line Interface
 - ⇒ Controlling Evident Components
- ◆ **Monitoring Evident**
 - ⇒ How to monitor the datastores
 - ⇒ Monitoring the audit and statistics logs
 - ⇒ Monitoring User Activity Logs
 - ⇒ Monitoring Trace and Error logs
- ◆ **Data Search Facility**
 - ⇒ Understanding the data search facility
 - ⇒ Searching binary files for records of a given type.
 - ⇒ Reading the resulting output displayed in ASCII format
- ◆ **Managing Invalid Data**
 - ⇒ Introducing the data restream facility
 - ⇒ How to restream complete files
 - ⇒ How to edit and restream one or more records
- ◆ **Workshops**
 - ⇒ Each section of the course is supported by a number of task oriented workshops.