

## Evident 5.2 Software

**Course Title:** Evident Installation and IT Operations

**Overview:** A course covering all aspects of installing and configuring the Evident core; Installing and configuring Network and Business Agents and installing the Graphical User Interface.

**Audience:** This course is valuable for individuals who:

- ◆ are responsible for installing the Evident system
- ◆ are responsible for installing and configuring agents
- ◆ are Application Support personnel or IT Operations staff

**Pre-requisites:** Participants should have:

- ◆ a good general knowledge of:
  - ⇒ voice/data networking technology
- ◆ good UNIX administration skills, using vi, ftp file transfer, installing software
- ◆ some Oracle knowledge would be advantageous
- ◆ general computer operation skills using a Windows environment

**Course Duration:** 2 days

**Training Location:** London office, England. Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

**Course Hours:** 9:30 AM – 4:30 PM

**Maximum Class Size:** 8 Participants

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## Course Outline:

- ◆ **System Overview**
  - ⇒ Understanding Evident
  - ⇒ About Tasks and Targets
  - ⇒ Introducing Batch Mediation
  - ⇒ Introducing Event Mediation
  - ⇒ About Evident Data Stores
  - ⇒ Understanding the role of components
  - ⇒ Understanding the role of tasks
- ◆ **System Requirements**
  - ⇒ An overview of the hardware and software supported by Evident
- ◆ **Core Installation**
  - ⇒ How to install the Evident core
  - ⇒ Setting up oracle tables
  - ⇒ Setting up oracle users
  - ⇒ Installing the graphical user interface
- ◆ **Installing Evident Agents**
  - ⇒ How to install network and business agents
- ◆ **Configuring Agents and Modules**
  - ⇒ Configuring the installed agents and modules to enable throughput of data
- ◆ **Configuring Event Processing**
  - ⇒ How to configure event processing agents
  - ⇒ Configuring event modules
- ◆ **Configuring Logging**
  - ⇒ Configuring error, audit and trace logging
  - ⇒ Configuring reference data and data formats
- ◆ **Configuring Users and Roles**
  - ⇒ How to create and manage users within Evident
  - ⇒ Creating new Roles
- ◆ **Change Control and Configuration Management**
  - ⇒ Understanding the version control system
  - ⇒ Adding files into version control
  - ⇒ Creating new generations
  - ⇒ Uploading new generations to the database
- ◆ **Maintaining Evident**
  - ⇒ Introducing Maintenance Tasks
  - ⇒ Creating tasks to clear old files
  - ⇒ Creating tasks to clear old database records
- ◆ **Workshops**
  - ⇒ Each section of the course is supported by a number of task oriented workshops.
  - ⇒ Each delegate will install his or her own Evident system and will build this, over the two day course, to a fully functional mediation system.