

Evident 5.2 Software

Course Title: Evident Customization

Overview: A course covering the customization of the Evident core; Network and Business Agents and the Graphical User Interface.

Audience: This course is valuable for individuals who:

- ◆ are developing agents for their Evident system
- ◆ are Application Support personnel

Pre-requisites: Participants should have:

- ◆ a good general knowledge of:
 - ⇒ voice/data networking technology
- ◆ good UNIX administration skills, using vi, ftp file transfer, installing software
- ◆ Oracle administration experience
- ◆ good development/shell/Tcl scripting skills

Course Duration: 4 days

Training Location: London office, England. Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

Course Hours: 9:30 AM – 4:30 PM

Maximum Class Size: 8 Participants

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Course Outline:

- ◆ **System Overview**
 - ⇒ Understanding Evident
 - ⇒ Introduction of each component and its function
 - ⇒ Customization aspects
 - ⇒ The customization process
- ◆ **Product Facilities and Requirements**
 - ⇒ Introduction to the Evident Command Language
 - ⇒ Understanding Reference Data
 - ⇒ Understanding correlation, checkpointing and error handling
- ◆ **Customizing the Import stage**
 - ⇒ How to customize batch data collection
 - ⇒ Worked examples of batch FTP collection
- ◆ **Configuring the Decode stage**
 - ⇒ Stages of parsing data
 - ⇒ Guidance on how to configure parsers
 - ⇒ Worked example of an ASCII parse
- ◆ **Customizing the Derive stage**
 - ⇒ How to use the derivation table
 - ⇒ Understanding Evident's built in derivation procedures
 - ⇒ How to write your own derivation procedures
- ◆ **Configuring the Encode stage**
 - ⇒ Understanding the filter and generate stages of processing
 - ⇒ Guidance on how to use the business data definition tables
 - ⇒ Using a worked example of ASCII output
- ◆ **Customizing the Export stage**
 - ⇒ How to customize batch data delivery
 - ⇒ Using a worked example of batch FTP delivery
- ◆ **Workshops**
 - ⇒ Each section of the course is supported by a number of task oriented workshops.