

## Using Resource Manager for DSA

**Course Title:** Using Resource Manager for Dynamic SIM Allocation

**Overview:** This course covers all aspects of Configuring Resource Management, setting Alarms, managing the Resource Database, monitoring Resource Management and running Reports.

**Audience:** This course is valuable for individuals who:

- ◆ Maintain the Dynamic SIM Allocation System
- ◆ Are IT Operations staff or Application Support personnel

**Pre-requisites:** Participants should have:

- ◆ a basic working knowledge of:
  - ⇒ UNIX, for example change directory, ftp from server to pc
- ◆ familiarity with using a Windows environment
- ◆ a good general knowledge of voice networking technology

**Course Duration:** 1 day

**Training Location:** London office, England. Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

**Course Hours:** 9:30 AM – 4:30 PM

**Maximum Class Size:** 8 Participants

**Contact:** Mandy Davidson  
Evolving Systems Limited  
One Angel Square  
Torrens St  
London  
EC1V 1PL  
UK

Tel: +44 (0) 207 843 4214  
Fax: +44 (0) 207 843 4001  
E-mail: [mandy.davidson@evolving.com](mailto:mandy.davidson@evolving.com)



## Course Outline:

### ◆ Introduction

- ⇒ Provides an overview of Resource Management in the context of the Dynamic SIM Allocation application

### ◆ Controlling and Configuring Resource Manager

- ⇒ Running commands on your Resource Manager system
- ⇒ An overview of the configuration files
- ⇒ Defining External Data
- ⇒ Defining MSISDN Valuations for vanity numbers
- ⇒ About Promotions
- ⇒ Trace and error logging
- ⇒ Housekeeping

### ◆ Events and Alarms

- ⇒ An overview of using Events and Alarms
- ⇒ Configuring Alarm actions to trigger emails, run commands and raise SNMP traps

### ◆ Managing the Resource Database

- ⇒ How to add and edit the resource database for your SIMs, MSISDNs and IMSIs.
- ⇒ Adding Promotions

### ◆ Monitoring Resource Management

- ⇒ About Resource and Performance monitoring
- ⇒ Viewing statistics
- ⇒ Process and System monitoring

### ◆ Running Reports

- ⇒ How to configure and generate reports

### ◆ Workshops

- ⇒ All sections of the course are supported by a number of task oriented workshops.