

Maintaining First Use Register 1.3

Course Title: Maintaining First Use Register 1.3

Overview: This course includes an overview of the role of the First Use Register, viewing and editing configuration files, controlling the First Use Register and an explanation of subscriptions and states. Housekeeping is also covered, together with information on how to use PatchManager to update both Primary and Secondary FUR instances.

Audience: This course is valuable for individuals who:

- ◆ Maintain the Dynamic SIM Allocation System
- ◆ Are IT Operations staff or Application Support personnel
- ◆ Use the Dynamic SIM Allocation on a day-to-day basis

Pre-requisites: Participants should have:

- ◆ a basic working knowledge of:
 - ⇒ UNIX, for example change directory, ftp from server to pc
- ◆ familiarity with using a Windows environment
- ◆ a good general knowledge of voice networking technology

Course Duration: 1 hour

Training Location: London office, England. Training can be arranged onsite by arrangement. Unfortunately our London office is not accessible to wheelchair users. We are of course very happy to arrange training at our office in Bath, where access to wheelchair users is available. We are always available on the telephone or via e mail to arrange this alternative.

Course Hours: 1 hour – to be run together with either the Task Management, Resource Management or Menu Server courses, as time permits.

Maximum Class Size: 8 Participants

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Course Outline:

About this Course

Unlike other Evolving Systems courses, this course has no workshops. As the First Use Register is mainly installed and configured to your specifications by Evolving Systems Ltd. there is very little maintenance for you to perform.

This course is designed to give you the information necessary to be able to apply patches to both Primary and Secondary instances, and to edit configuration files as instructed by Evolving Systems.

◆ Overview of First Use Register

- ⇒ Provides an overview of the role of the First Use Register
- ⇒ Review of the four DSA Components
- ⇒ Gives information about the Installed Directory Structure

◆ Configuration and Tracing

- ⇒ Location of the Configuration Files
- ⇒ About Configuration Files
- ⇒ Trace levels and how to set them

◆ Controlling and Monitoring FUR

- ⇒ The Authentication and NewRegistration process flow
- ⇒ Monitoring of disk space
- ⇒ Using Supplied Commands to start and stop FUR
- ⇒ Subscription files and states
- ⇒ Housekeeping of FUR

◆ Primary and Secondary FUR

- ⇒ About the Primary and Secondary FURs
- ⇒ Using PatchManager to update both instances
- ⇒ Uninstalling a Patch